



Parts Counter Specialist II

Farmers Equipment Company is a full-service agricultural and material handling equipment dealership with locations in both Lynden and Burlington, representing Case IH, TYM, Komatsu, Krone, Oxbo and more. We currently have an opening for a **Parts Counter Specialist II** to serve customers at our Burlington location.

Note this is a second-tier position that requires working knowledge of our product lines and a greater amount of directly applicable experience than our Parts Counter Specialist I role.

Primary responsibilities include:

- Serving both external and internal customers at the parts counter and by phone
- Researching customer requests for items in manual parts catalogs and electronically
- Ordering parts, invoicing customers, coordinating shipment of parts
- Sourcing and purchasing parts not in inventory
- Processing credits, returns and receiving stock orders
- May specialize in one or more product lines
- Maintaining stock levels of product lines and pricing of parts as assigned
- Other duties as assigned, including supporting shipping and receiving

Requirements include:

- Minimum 3 years directly applicable experience
- Working knowledge of product lines
- Excellent written and verbal communication skills
- Proven customer service skills
- Exceptional dependability with the flexibility to work hours necessary to meet seasonal business needs and periodic on-call requests
- Strong detail orientation
- Ability to successfully operate applicable business system
- Valid driver's license and excellent driving record (last 3 years)
- Bilingual (Spanish or Punjabi) preferred

Wage \$25-29 per hour. Comprehensive benefit package including fully paid employee medical and dental, life insurance, paid time off, sick leave, 401(k), and more. Additional information on benefits offered can be found at <https://www.farmersequip.com/careers/>.

Interested in joining us? Send your resume to ariederich@farmersequip.com or drop it off at our store: 410 19th Street, Lynden. You can also pick up an application in-store or find it at the [FEC Application](#) link.